

Christian Congregation of Jehovah's Witnesses

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March 6, 2011

TO ALL BODIES OF ELDERS IN THE UNITED STATES

Re: Standardized software for Regional Building Committees

Dear Brothers:

In 2009, approval was given to begin work on developing computer software to assist all Regional Building Committees (RBCs) in the United States to handle their heavy workload more efficiently. Subsequently, the branch office appointed a group of brothers in the field to take the lead with this project, and work began in earnest at the beginning of 2010. Many skilled volunteers are now serving on the RBC Software Development Team. These brothers and sisters use various electronic tools to work closely together despite being located throughout the country. Significant progress has been made during the last year, and it appears that all RBCs will be using the new software called Builder Assistant by July 2011.

There is still much work to do in adding functionality that will assist the RBCs with estimating, purchasing, accounting, and project management. Thus, skilled volunteers are still needed, and we are requesting your assistance in locating publishers with experience in software design, development, support, documentation, training, and deployment who may be able to help with the project.

Specifically, we are looking for volunteers who have experience working with Microsoft Silverlight or working with XAML (Extensible Application Markup Language). Additionally, we would be interested in knowing of any who have the skills listed on the attachment "Skills Needed for Builder Assistant" and have the availability to assist on a weekly basis. Besides technical skills, such ones should have a reputation for being spiritual people who work well with others and are willing to accept direction. After speaking with any publishers in your congregation with the desired skills and confirming their willingness to assist, please forward their names and contact information via e-mail to the RBC Software Development Team at personnelinbox@jw-rbc.org.

Before being used to assist on the project, each volunteer will be requested to submit a completed *Kingdom Hall Volunteer Worker Questionnaire* (S-82) through their Congregation Service Committee if they do not already have one on file with their RBC. In addition, interviews will be conducted with prospective volunteers to ascertain additional details regarding their level of experience and degree of availability. Please note that their being contacted by a representative of the RBC Software Development Team does not necessarily indicate that they will be used on this project.

We appreciate your assistance with the matter and look forward to seeing Jehovah's continued blessing on the development of Builder Assistant in support of the RBCs in their important work that contributes to the advancement of Kingdom interests. We send you our warm Christian love and best wishes.

Your brothers,
*Christian Congregation
of Jehovah's Witnesses*

cc: Traveling overseers

Skills Needed for Builder Assistant

Programming

- Microsoft Silverlight
- C#
- Silverlight Telerik Controls
- XAML/WPF
- Nhibernate
- Reporting tools like FYIReporting

Software Design

- Microsoft Expression Blend
- Software User Experience Designer

Database Administration

- Microsoft SQL Server

Help Desk

- Help desk telephone and e-mail support
- Remote support tools
- Help desk technical support

Documentation and Training

- Technical, user help, and documentation writers
- Graphical design artists
- Video tutorial/training specialists

Implementation/System Integration Specialists

- Software implementation/integration specialists
- Application trainers/support specialists
- File conversion specialists

Quality Assurance

- Test writers
- Testers

Operations Support

- Exchange 2010 Implementation/Maintenance
- SharePoint 2010 Implementation/Maintenance
- Threat Management Gateway 2010 Implementation/Maintenance
- Asterisk (PBX)
- VMware vSphere 4.x Maintenance